

Multi-purpose Court Terms & Conditions

The following Terms and Conditions outlines the rules, expectations and guidelines for the safe and proper use of the Multi-purpose Court (MPC).

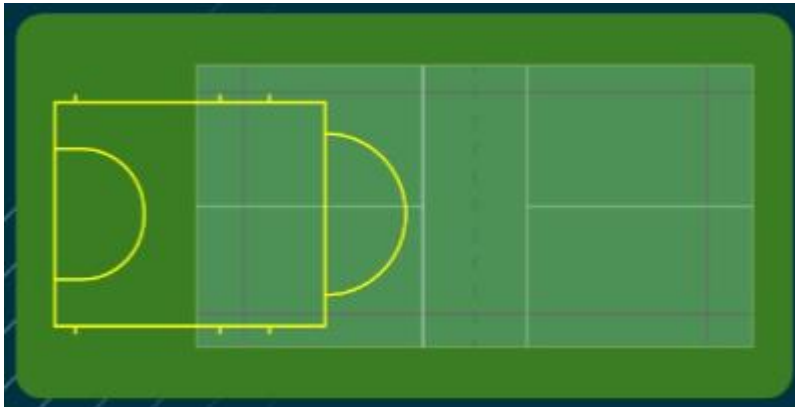
1. Introduction

The MPC is only intended for the booking and use of the following sports:

- Basketball
- Badminton
- Pickleball

The figures below represent the demarcation lines for the above-mentioned sports.

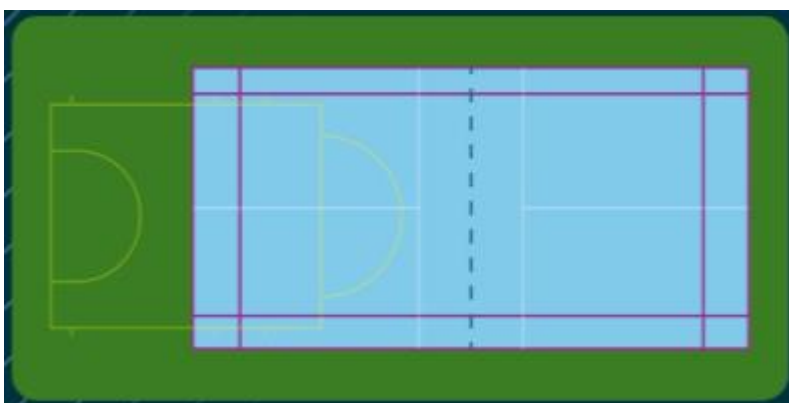
Basketball: Yellow Lines



Pickleball: White lines



Badminton: Purple lines



2. Operating Hours

The MPC is open from 7:00 a.m. – 10:00 p.m. daily

Peak Periods

Peak periods are referred to as being the period of time when utilization of MPC is at its highest.

- a. Morning Peak: 7:00 a.m. – 11:00 a.m. – Mondays to Fridays and eve of public holidays
- b. Evening Peak: 7:00 p.m. – 10:00 p.m. – Mondays to Fridays and eve of public holidays
- c. Full day on weekends and public holidays

**All other periods not stated above are considered as off-peak hours.*

3. Fee Structure

Booking fees will vary based on peak and off-peak hours:

- Off-peak hours: \$6.00 per 30 mins
- Peak hours: \$7.50 per 30 mins
- Guests: \$9.00 per 30 mins (at all times of the day)

4. Booking guidelines

a. Instructions

- Members can book the MPC via the TAC Book app, which will offer half hourly intervals for reservations.

Log into your TAC Book App >Click on Facilities > Gym > Multi-purpose Court

b. Guidelines

- Booking opens **7 days** in advance.
- Each family membership account is allowed to book a maximum of **2 hours per day; 4 hours per week.**
- In order to facilitate the set-up, Members are required to indicate one of the three sports they are booking the MPC for.
- Advance bookings are encouraged to secure preferred time slots, especially during peak periods.
- Walk-ins and/or bookings via phone calls are possible, however it is subject to availability.
- Members walking in to book the courts can do so at either at the reception desk located at the Scotts Entrance or at the Sports Counter.

c. Guests & New Members

- Guests are not permitted to book the MPC on their own.
- Members are responsible for their Guests' conduct and must remain in the vicinity at all times.
- Charges for Guests will be charged to the sponsoring Member's account. The sponsoring Member will need to sign their Guests into the Club.
- Visiting Members, potential Members who have been issued with a day pass, and new Members who have yet to receive a membership card are allowed to book the MPC at either the reception desk located at the Scotts Entrance, or at the Sports Counter.
- Charges will be made through credit card payment.

5. Equipment Rental

Equipment for the three sports is available for Members to rent at the reception counter by the Scotts Road entrance.

Any loss or damage to rented equipment will incur a \$100 penalty, charged to the Member's membership account.

6. Late Cancellation & No-show Charges

Bookings may be cancelled without penalty with a minimum notice of **24 hours** before the booking time. Failure to give the minimum required notice will result in a cancellation charge of **50% of total amount**.

**No-show is referred to as not turning up for a period of 15 mins from the time the booking starts with no prior notice provided.*

7. Attire

Members must be properly attired. Acceptable clothing includes clean and presentable shirts, T-shirts, shorts, sports attire, socks, and sports shoes.

8. Inclement Weather

In the event of inclement weather, the MPC will be closed for use. Members will be informed of the closure 30 mins prior to their booking time with no charges applied.

If the weather changes drastically during an ongoing booking, Members will be requested to vacate the MPC with charges being pro-rated depending on time used.

9. Facility Rules and Regulations

- Members are expected to adhere to the facility's rules and regulations, including MPC etiquette and safety guidelines
- Children below 12 years old must be accompanied by an adult at all times
- Food is now allowed on the court at all times
- Members are not permitted to bring professional coaches into the Club to provide instruction for sports and recreational activities
- Non-compliance may result in penalties, including loss of court privileges

10. Safety Measures:

Members are advised to approach the Team Member at the reception counter by the Scotts Road entrance should they require assistance of any sorts, including medical support.

Management reserves the right to terminate any activity for safety reasons and any violations on courts.